

APRIL 2022 RELEASE NOTES

Dealers have been asking and ProMax is delivering...

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With our latest release, customers can sign certain forms within the ProMax mobile app.

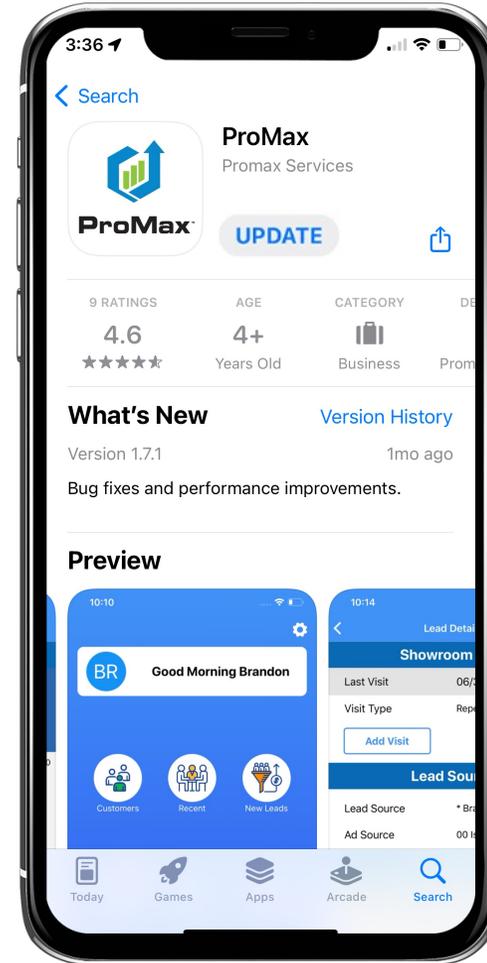
This enhancement **speeds up the sales process** and provides **a better end user experience** for both you and your customers.

MOBILE APP FORM SIGNATURES

APRIL 2022

- Updated app available for [iOS](#) and [Android](#)
- Customers can sign these specific forms:
 - Guest Information Sheet
 - Test Drive Agreement
 - Guest Information Four Square
 - Privacy Notice
 - Credit Bureau Authorization

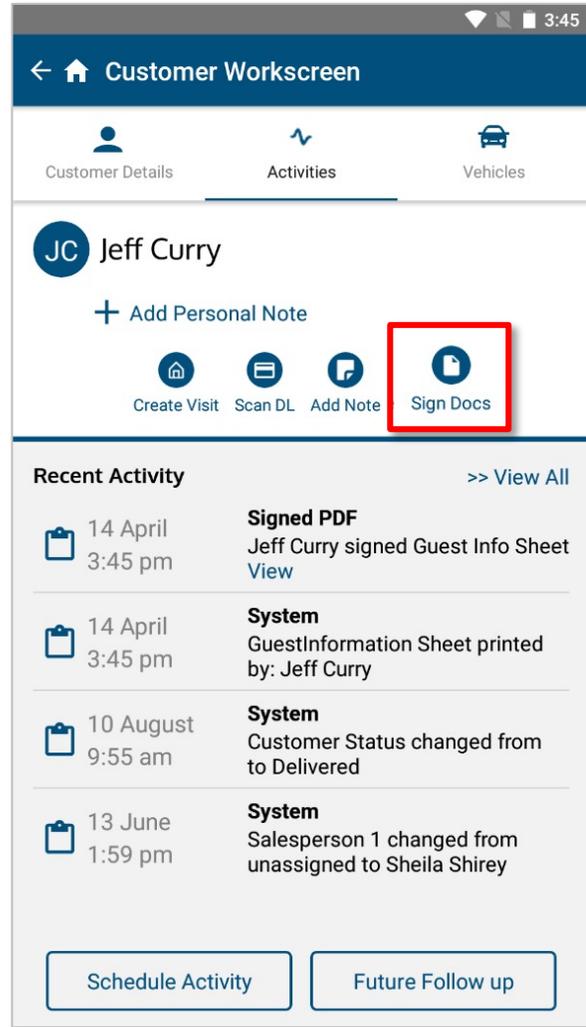
Continue reading to see a walk-through of the process.



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MOBILE APP FORM SIGNATURES

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STEP 1:

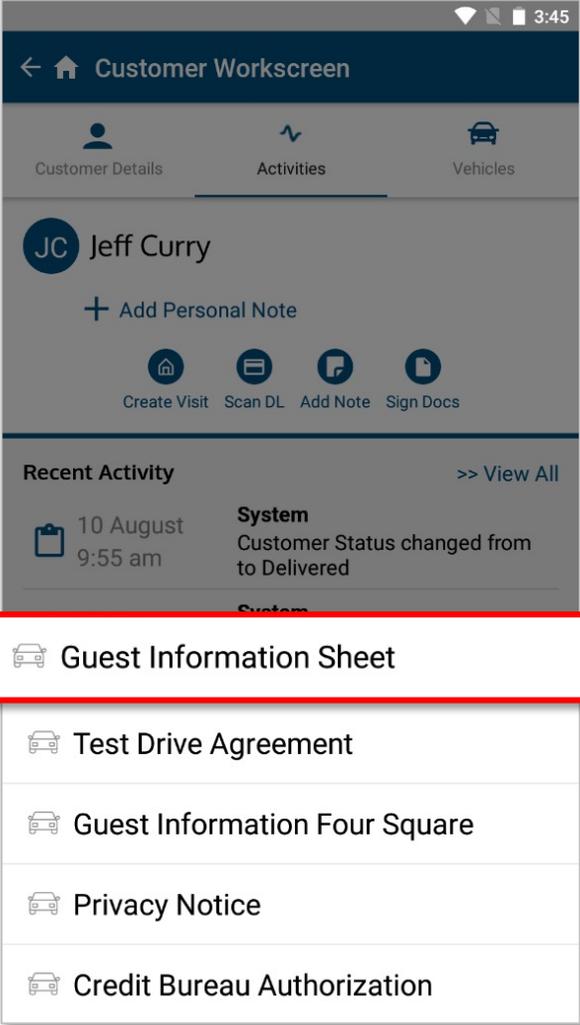
Navigate to the Customer Profile and click on the Activities tab at the top.

Click the “Sign Docs” button to get started.

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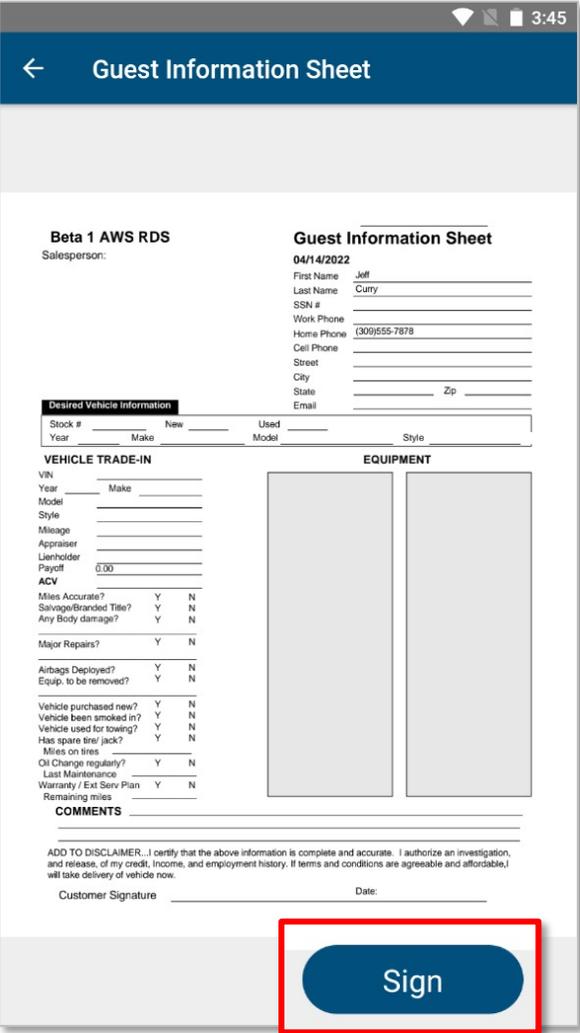


STEP 2:

A list of forms will pop up; simply click on the preferred form to access.

STEP 3:

A preview of the form will appear. Click the "Sign" button to move forward.



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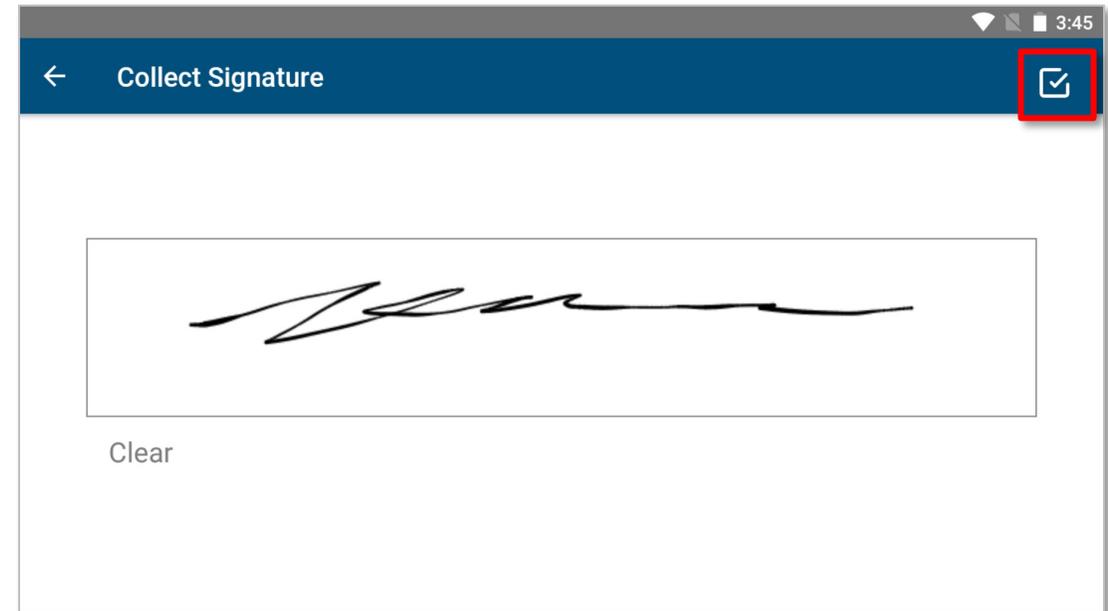
MOBILE APP FORM SIGNATURES

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STEP 4:

The screen will switch to landscape view, allowing the customer to sign at this time.

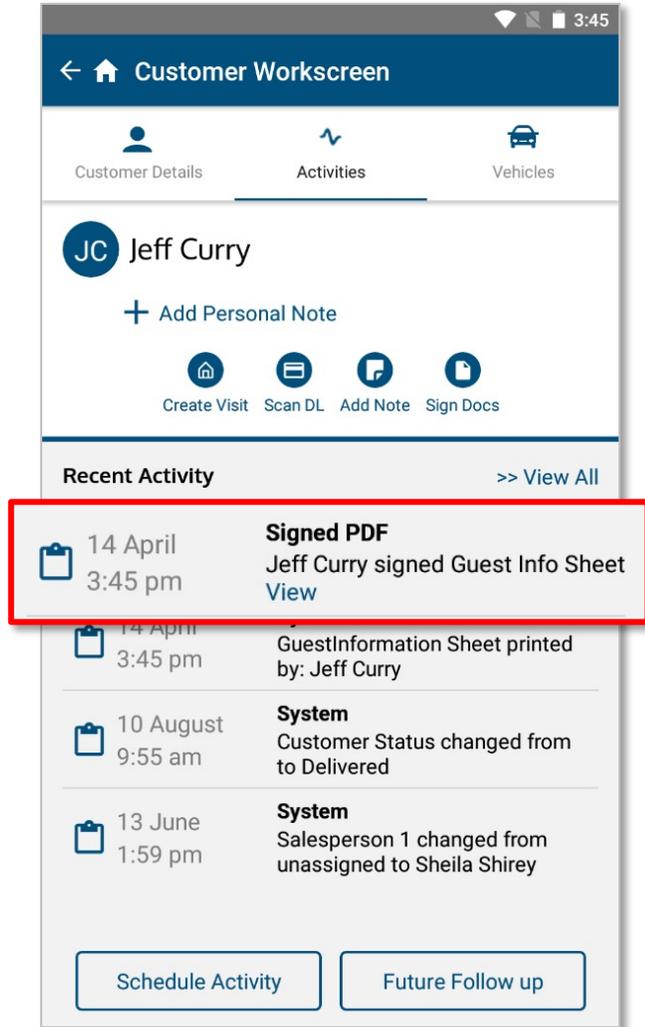
Once the customer has signed, hit the completed checkmark to continue.



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NOTE:

Forms that are signed will be stored in Customer Notes and will appear in Recent Activity. Click “View” to access the signed document.

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QUESTIONS?

CONTACT YOUR DEALER SUPPORT SPECIALIST
OR SUPPORT@PROMAXUNLIMITED.COM.

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